

Sarah's Signature Boston's

Flight Nanny Process

For families seeking a flight nanny you must let Sarah know your dates available around when your puppy is scheduled to come.

We will need to know:

Which is your closest large airport? (we can fly into most large airports and periodically smaller airports depending).

Flight schedules are based on the nannies availability.

We do our very best to work with your schedule but flexibility is a must.

All nannies fly STANDBY.

Meaning- they only get a seat if there is one open. If the flight gets full they get bumped to the next flight. Again, being flexible is key.

We will start a group text between you, ourselves, and the nanny the day prior to the flight. So that you may have direct communication and we both can receive updates along the way. We look at seats/availability and will update you if anything needs to be adjusted to the schedule.

Payment is due the day prior to the flight. Payment goes directly to your flight nanny and not to us, they are a separate entity. Most take CashApp or Zelle.

Flight prices are as follows:

Seattle \$450
West Coast \$650
Mid \$750
East Coast \$850

Alaska \$750

This is a flat fee, there is no additional cost on top...UNLESS the flight nanny has to stay overnight (requiring a hotel) or if you're late to picking up your puppy and they are forced to take a later flight due to your tardiness.

There is a \$100 late fee if either of these situations occurs.

Most nannies have to directly go back through security to make their connecting flight home. If you are late and they can't get back through security they will turn back around with the puppy, at your expense. No refunds will be given. If they can catch a later flight due to your tardiness, we will impose the \$100 late fee. There is not always a later flight to catch, this is a last case scenario. Most nannies work their normal job the next day and can't be delayed coming home.

If you are not flexible and need a flight nanny to fly confirmed, it would be the cost to the nanny plus the additional ticket cost to fly confirmed.

You must meet the nanny at the airport. Being on time and prompt is a must. Leaving time for traffic or any other events is your part of being prepared. Just as if you were leaving on vacation via a flight you need to show up to the airport ahead of schedule.

Please show our nannies respect by not being late.

The nannies hand you your puppy, their go home bag, and take a photo of you with your new addition.

Please sign below that you understand our terms and guidelines.

DATE_____